Taxpayers can now file a new 'e-nivaran' form

In order to ensure quick redressal of taxpayer grievances, the income- tax (I-T) department will soon launch a new form called 'e- nivaran' on the lines of the income tax return (ITR) form, to take care of issues related to refunds by sending personal SMSs and e- mails. The new form, like the e- ITRs and those created for I-T appeals, is the latest offering by the department and will be soon made public. The one- page form will mandatorily seek the taxpayer's name, permanent account number, mobile number and e- mail at the time of filing. It also provides space for explaining the grievance by either mentioning the assessment year (in case of the individual) or the financial year (in case of the deductor)

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